

SELECT Hospitality Overview

SELECT for Hospitality is a personality-based survey designed to measure characteristics important in most guest service jobs.

Through our research with the hospitality industry, we have identified several key personality characteristics that contribute to job success. **SELECT for Hospitality** allows you to hire associates who will enjoy satisfying the needs of guests, can interact with people in a friendly manner, and show enthusiasm for the job. It will also help you to identify those applicants with low integrity and who are poorly suited for hospitality positions.

What Does It Measure? The two central indices are Integrity and Performance. The Performance Index has been validated to predict the traits associated with successful performance on the job. The Integrity Index has been validated to predict the attitudes, personal integrity, and work ethic in relation to being effective on the job.

SELECT to Hire the Best

SELECT for Hospitality is a personality-based survey designed to measure characteristics important in most hospitality jobs.

Through our research with customer service jobs, we have identified several key personality characteristics that contribute to job success. **SELECT for Hospitality** allows you to hire associates who will work cooperatively, exceed customer expectations and foster new and repeat business. It will also help you to identify those applicants with low integrity and who are poorly suited for hospitality positions.